



Optum Idaho
 Network Audit Tools Update
 Nov. 11, 2022

Tool Name	Question	Previous Content	New Content	Date
BMC Agency Tool	N/A	No changes		
BMC Record Tool	10	NA	For members under the age of 19, there is evidence that the Child and Adolescent Needs and Strengths (CANS) assessment was completed and or updated, and was utilized to identify the member specific functional need(s).	Nov. 11, 2022
BMC Record Tool	27	NA	For members 19 years of age and under, there is evidence that the results of the CANS was used in developing the treatment plan.	Nov. 11, 2022
Case Management Record Tool	N/A	No changes		
CCC Treatment Record Tool	N/A	No changes		
Clinician Site Tool	N/A	No changes		
Family Support Record Review Tool	N/A	No changes		
Family Support Site Tool	N/A	No changes		
Organizational Site Tool	N/A	No changes		
Peer Support Record Tool	8	There is evidence in the member's record that the peer support/recovery coach specialist conducted an inquiry as to whether the member has or would like to complete a Personal Wellness Plan and a psychiatric advanced directive.	There is evidence in the member's record that the peer support/recovery coach specialist conducted an inquiry as to whether the member has or would like to complete an optional Personal Wellness Plan and/or a psychiatric advanced directive.	Nov. 11, 2022
Peer Support Record Tool	14	If the member has a PCP there is documentation that communication/collaboration occurred.	If the member has a PCP there is documentation that the clinician has communicated/collaborated with the member's PCP.	Nov. 11, 2022

Peer Support Site Tool	23	The policy/written criteria for initiation procedures includes that a review is conducted with the member to determine if they have or would like to complete a Personal Wellness Plan and a psychiatric advanced directive.	The policy/written criteria for initiation procedures includes that a review is conducted with the member to determine if they have or would like to complete an optional Personal Wellness Plan and/or a psychiatric advanced directive.	Nov. 11, 2022
Peer Support Site Tool	34	Personnel files include: resume, background checks, job description, appropriate license or certification for peer support/recovery coach specialists, and annual evaluations.	Personnel files include: resume, background checks in accordance with IDHW requirements, job description, appropriate license or certification for peer support/recovery coach specialists, and annual evaluations.	Nov. 11, 2022
Respite Care Record Tool	N/A	No changes		
Skills Building Youth Record Tool	NA	No changes		
Treatment Record Tool	111	N/A	For PHP/IOP: There is evidence of Medical Director or designee involvement in the member's assessment and reassessment. (May be marked as N/A in IOP)	Oct. 25, 2022
	112	N/A	For PHP/IOP: There is evidence of Medical Director or designee involvement in member's treatment including updates to treatment plans. (May be marked as N/A in IOP)	Oct. 25, 2022
	113	N/A	For PHP/IOP: When drug tests are ordered, there is evidence the results were received and reviewed by the appropriate medical treatment team member.	Oct. 25, 2022
	114	N/A	For PHP/IOP: When drug tests are ordered, there is evidence that the appropriate medical treatment team member reviewed the results with the member, as applicable	Oct. 25, 2022
	115	N/A	For PHP/IOP: There is evidence of Family Therapy treatment or that the service was offered and declined, as applicable.	Oct. 25, 2022
	116	N/A	For PHP/IOP: There is evidence of Individual Therapy treatment or that the service was offered and declined, as applicable.	Oct. 25, 2022